

Improvement Analysis Taiwan Fund for Children and Families August 2020

Progress and challenges over the reporting period(A3)

The response focuses on describing progress against the goals for 2019 (which are listed). In the next report, the panel suggests to focus on challenges encountered as well.

Lessons learned in the reporting period(B2)

The response addressed how the organisation provides training to staff at different levels. This response would suit better under H2, Staff development. In the next report, the panel suggests addressing specific takeaways from successes, failures, or feedback received and how the organisation outlines steps it will take in response.

Minimising negative impacts on stakeholders(C4)

The response describes the four levels at which TFCF ensures the safety of children and communities. These are (1) selection of staff, (2) safeguarding training, (3) internal supervision mechanisms, and (4) external review of partners.

Stakeholders can provide feedback through interviews and seminars, which is taken on board to minimise potential negative impacts.

In the next report, the panel suggests to share any relevant policy such as a code of conduct or safeguarding policy, and examples of the impact of such policies. More information on "child protection" and "social protection" would be appreciated as well.



Safe working environment (H3)

The response focuses on addressing the panel feedback from the previous report. Discrimination and bullying content has been added to the Regulations of Employee Appealing Application (Annex H3). In the next report the panel would appreciate a description and/or examples on how incidents are dealt with, and to reflect on any challenges.

Resources are acquired in line with your values, globally accepted standards and without compromising independence (I1)

The response describes TFCF's sources of income: around 10% comes from the Taiwanese government, which for years has had a partnership with the organisation. Nearly 89% comes from donations from the public and companies. It is stated that TFCF has complete autonomy to handle the funds. The panel would appreciate more details on how donations from the public and companies are acquired. Are there major fundraising activities?