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Members of the Independent Review Panel
International NGO Charter of Accountability Company
C/- International Civil Society Centre gGmbH
Agricolastraße 26 · 10555 Berlin · Germany

January 19, 2016

Dear IRP Members,

I want to express my sincere gratitude for the good collaboration and partnership promoting good practices of accountability and transparency in the industry. Your detailed review of our accountability reports and your feedback have added value to our accountability practice. Your recent visit to meet with Kevin Jenkins and his Ag Chief Administrative Officer in London has been immensely appreciated. The meeting helped reinforce areas that we can further leverage our involvement with the Charter and make better use of the annual report and panel feedback. Thanks for making the trip to attend this important meeting.

I confirm our commitment to support the Charter's initiatives in enhancing accountability practices. While our organization has not been fully engaged with the Digital Accountability Project, I want to confirm our efforts towards actively equipping our operations with systems and tools that adapt to the current digital age. As indicated in our last report, Horizon 3 is a digital platform that helps our field operations and users access data from the field. It is also invaluable in supporting us in monitoring and reporting data, on a timely and regular basis. In addition to Horizon 3, our financial system, human resources (People and Culture) management as well as our supply chain management have embraced digital systems that allow for better support services to our ministry, in a more effective and efficient manner. It is therefore in our interest to be involved in the digital accountability project initiated by the Charter to enable us share our experiences with others and continue learning from peer organizations.

I have noted all your comments that are intended towards improving our accountability practices at all levels of our organization. World Vision has already started working with our different offices (field and support offices) to improve our accountability and transparency. We are also working towards ensuring this is adequately included in external reports from these offices. Your comments will be co-opted, as we strive towards improving our practices and future accountability reports.

May I also register my delight for the overall comments and recognition of positive progress expressed in your feedback, including your highlight of selected good practices. I have taken note of the changing of our reporting timeframe to once every two years, against the backdrop of the Charter commitments. We will share with you an interim report for the year 2015 (4 – 6 pages as requested) and will share our detailed report covering the FY 2016 next year. We commit to continue sharing our good practice in accountability and transparency, promoting this at all levels of the organization.

I look forward to closer collaboration in enhancing the good practice of accountability and transparency in the industry.

Regards,

Elie Gasagara
Partnership Leader
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WV response letter
to IRP feedback 2014