

Report on Compliance with the INGO Accountability Charter for 2008

1. Profile of the Organisation

Name of the organisation	World Vision International
Vision	<p>Our vision for every child, life in all its fullness. Our prayer for every heart, the will to make it so.</p>
Mission	<p>Our mission is to follow our Lord and Saviour Jesus Christ in working with the poor and oppressed to promote human transformation, seek justice and bear witness to the good news of the Kingdom of God.</p>
Values	<p>We are Christian We are committed to the poor We value people We are stewards We are partners We are responsive</p>
Primary brands	 <p>World Vision</p>  <p>VisionFund the microfinance subsidiary of World Vision</p>

<p>Major programmes</p>	<p>Transforming Communities: Because poverty has both local and global causes, World Vision works within communities and across geographical areas to help individuals and groups improve the well-being of children and overcome poverty</p> <p>Responding to Disasters When disasters strike, World Vision is globally positioned to help with immediate needs like food, water and shelter. World Vision also works with communities to recover from disasters and prevent future catastrophes.</p> <p>Tackling Injustice World Vision engages institutions, donors, communities and the public to address the underlying issues that perpetuate poverty. World Vision aims to empower communities to speak up for their rights and influence change, both locally and globally.</p>
<p>Core activities</p>	<p>In 2008, World Vision served more than 100 million people, working in 98 countries. Over 3.6 million children benefited from sponsorship and 998,000 orphans and vulnerable children received care and support. Core activities include:</p> <ul style="list-style-type: none"> • Child Focussed Programmes/Child sponsorship • Grant funded relief and development programs • Food Management Programmes • Gift in Kind (GIK)/non-food items collection and distribution • Policy and Advocacy • Microfinance/ Microenterprise Development
<p>Ownership and legal form</p>	<p>World Vision International is incorporated in the State of California, USA, as a religious non-profit corporation, and maintains its principal legal office in Monrovia, California, USA. WVI serves as the coordinating body for World Vision's global work.</p> <p>World Vision functions as a federated partnership of national offices, many of which are separate, locally incorporated non profit organisations with their</p>

own governing boards. A common mission statement and shared core values and Covenant of Partnership bind the Partnership together.

International Board

An international board of directors oversees the World Vision global strategy and coordination. The full board, which meets twice a year, appoints the Partnership's senior officers, approves strategic plans and budgets, and determines international policy. The current board has 24 members from 19 countries and balanced male and female representation. Current Board Members are:

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| Dr. Hannah Anandaraj (India) | Mr. Callisto Jokonya (Zimbabwe) |
| Rev. Prof. Andrew Seth Ayettey (Ghana) | Dr. Utomo Josodirdjo (Indonesia) |
| Mr. Roberto Costa de Oliveira (Brazil) | Dr. Rachael Masake (Kenya) |
| Dr. Jose Miguel de Angulo (Bolivia) | Rev. Dr. John Yasuo Masuda (Japan) |
| Mrs. Maria Antonieta Dominguez (Honduras) | Mrs. Joanna Mockler (USA) |
| Mrs. Sharon Dymond (Canada) | Mrs. Annemarie Pfeifer (Switzerland) |
| Mrs. Joyce Godwin (USA) | Mr. Stephen W. Phelps (UK) |
| Rev. Dr. Stephen Hayner (USA) | Mrs. Anne Robinson (Australia) |
| Dr. Kleo-Thong Hetrakul (Thailand) | Mr. George Savides (Australia) |
| Dr. Dean R Hirsch, President, (USA) | Dr. Elizabeth Smythe (New Zealand/Aotearoa) |
| Mrs. Tiffany Fair-Ten Huang (Taiwan) | Mr. Denis St-Amour, Chair (Canada) |
| | Mag. Josef Stiegler (Austria) |
| | Dr. Rosanna Wong (Hong Kong) |

	<p>The Members of World Vision International, with voting rights at the Triennial Council are:</p> <ul style="list-style-type: none"> * the 24 WVI board members; * 1 representative from each of the officially-recognized "national offices" (currently comprising a total of 51 fully Inter-dependent, Intermediate and Branch offices). * the Moderator.
<p>Operational structure <i>Including roles and responsibilities of global and national entities</i></p>	<p>By signing the Covenant of Partnership, each national office agrees to abide by common policies and standards. National offices hold each other accountable through an ongoing system of peer review. Each national office, regardless of the size of its programmes, has a voice in the Partnership.</p> <p>The Global Centre offices located in Geneva, Bangkok, Nairobi, Cyprus, Los Angeles, and San Jose, Costa Rica co-ordinate the strategic operations of the organisation and represent World Vision in the international arena.</p> <p>Current senior staff are:</p> <p>International President and Chief Executive Officer Dr. Dean R. Hirsch Chief Operating Officer Mr David Young Chief Financial Officer Mr Ken Williams Senior Vice President for Global Operations Mr Ken Casey Senior Vice President for Organisational Effectiveness Dr Christopher Pitt</p>
	<p>The 2008 organisational chart is attached as <u>Attachment A</u>. The list of officers is provided as <u>Attachment B</u>.</p>
<p>Location and address of global headquarters/ secretariat</p>	<p>World Vision International Global Office 800 West Chestnut Avenue, Monrovia, CA 91016-3198, USA worvis@wvi.org</p>
<p>Number of countries where the organisation operates</p>	<p>See <u>Attachment C</u></p>

Number of employees	40,000 for all WV entities (including full-time, part-time and temporary staff and microfinance institution employees) in 2008
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Finance	2006	2007	2008
Income from WV Support Offices		(USD thousands)	
- Individual donations	1,606,420	1,810,851	2,061,957
- Foundations		(included above)	
- Governments	496,300	409,087	501,090
- International Organisations <i>UN, EU, World Bank etc.</i>		(included above)	
- Business			
- Others - <i>please specify</i>			
TOTAL INCOME	2,102,720	2,219,937	2,563,047

Total income by country - for countries/regions that make up 5 percent or more of total income
Please list countries and provide total income for each one

For reports on individual Support Office income see
WVI Annual Reports for 2006, 2007 and 2008
(Attachments D, E and F)

Expenditure for			
- Programmes and activities directly addressing the organisation's purpose	1,838,137	1,910,943	2,217,912
- Fundraising	181,293	213,532	241,390
- Administration	107,884	114,579	131,337
- Others - <i>please specify</i>			
TOTAL EXPENDITURE	2,127,315	2,239,055	2,590,639

Total expenditure by country - for countries/regions that make up 5 percent or more of total expenditure
Please list countries and provide total expenditure for each one

For regional distribution of expenditure, please see
WVI Annual Reports for 2006, 2007 and 2008
(Attachments D, E and F)

Reserves

All cash reserves of the WV Partnership are held by the Support Offices which are unconsolidated entities in WV1. The primary purpose for these reserves is international ministry.

<p>Significant changes during the reporting period regarding size, structure, or ownership of both liquid and property reserves including</p> <ul style="list-style-type: none"> - the location of operations, including opening of new offices, starting new major activities, and closings - legal status or ownership - global structure and governance 	<p>No significant changes</p>
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2. Compliance with the principles of the INGO Accountability Charter

Respect for Universal Principles

No.	Best Practice	Evidence	Compliance	Action Plan if not/not fully in Compliance
1	<p>Vision, mission, values and key documents position the organisation's work in the context of universal principles and relevant (e.g. UN) documents</p>	<p>The organisation's statutes and key programmatic documents.</p>	<p>○ Fully</p>	
2	<p>The organisation's practice fully complies with its policies.</p>	<p>The organisation confirms for the reporting period that it has been working in line with Universal Principles and that it has resolved any formal written complaints it may have received concerning its alleged breach of these Principles.</p>	<p>○ Fully</p>	<p>In its last report WV assessed its compliance on this aspect as 'partially' because, in signing up to the INGO Accountability Charter in February 2007, World Vision declared that,</p>

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				<p>as a Christian organisation, its policy is to hire staff committed to our faith and supportive of our mission, particularly for senior leadership positions. About 20% of WV staff adhere to other faiths and a number of faith-based organisations have similar policies. WV's approach to recruitment does not, in our view, preclude an assessment of full compliance with regard to respect for universal principles.</p> <p>Steps have been taken to strengthen WVI policy and practice with regard to environmental sustainability at the 'organisational' level.</p>
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Independence

No.	Best Practice	Evidence	Compliance	Action Plan if not/not fully in Compliance
3	<p>Organisation receives less than 50% from one single source; Organisation is not owned/controlled by government, political party or business</p>	<p>Documentation on</p> <ul style="list-style-type: none"> - ownership and - income 	<p>○ Fully</p>	

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Responsible Advocacy

Best Practice	Evidence	Compliance	Action Plan if not/not fully in Compliance
<p>4</p> <p>The organisation has written policies ensuring that its public policy positions and advocacy are</p> <ul style="list-style-type: none"> - in line with its mission - accurate and - conform with applicable national law 	<p>The organisation's written advocacy policies</p> <ul style="list-style-type: none"> - describe the criteria or circumstances in which it will involve itself; - define the process for adopting and implementing its positions, involving partners, experts and other parties as appropriate; - contain due diligence provisions and sign off procedures ensuring legal compliance and avoiding unfair or irresponsible public criticism and undue harm to third parties. 	<ul style="list-style-type: none"> o Fully 	<p>Work is in progress to further strengthen existing policies and monitor their application in relationships with key stakeholders.</p>
<p>5</p> <p>The organisation's practice fully complies with its policies.</p>	<p>The organisation confirms for the reporting period that it has not been in breach of its own advocacy policies and that it has resolved any formal written complaint it may have received concerning its alleged breach of these policies.</p>	<ul style="list-style-type: none"> o Fully 	

Effective Programmes

No. Best Practice	Evidence	Compliance	Action Plan if not/not fully in
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6	The organisation's programmes are conducted in genuine partnership with local communities.	The organisation's written programme strategy, evaluations of terminated and ongoing programmes and other relevant documents provide evidence that the organisation's programmes strengthen self-reliance, self-help and popular participation by empowering individuals and communities and building capacities of local structures.	○ Partially	<p>Compliance</p> <p>World Vision's 'transformational development' approach incorporates the principles of empowered participation self-help and self-reliance and emphasises the strengthening of local institutions and partnerships.</p> <p>There are a number of locations where we believe our work to be best practice, but in such a large organisation, there will always be areas for improvement, hence our self-assessment as "partially compliant".</p> <p>Specific initiatives have been developed since our last report to increase accountability to primary stakeholders in all of WV's activities in association with organisations such as HAP International.</p>
7	The organisation's programmes aim for sustainable development.	The organisation's written programme strategy, evaluations of terminated and ongoing programmes and other relevant documents provide evidence that the organisation's programmes <ul style="list-style-type: none"> - are based on the potential of local resources to sustain the activity - contribute to further strengthening sustainability 	○ Fully	

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		<p>at local level and</p> <ul style="list-style-type: none"> - do not create or increase dependence on external support. 		
8	<p>The organisation's programmes are appropriate for the local needs and conditions.</p>	<p>The organisation's written programme strategy, evaluations of terminated and ongoing programmes and other relevant documents provide evidence that the organisation's programmes</p> <ul style="list-style-type: none"> - take relevant local conditions into account, e.g. by involving local stakeholders in all stages of programme design and implementation - take appropriate care of relevant local gender, diversity, cultural and religious issues; - avoid negative environmental impact and, where possible, secure a positive impact. 	<p>○ Partially</p>	<p>WVI has policies and systems in place to ensure that its activities are developed in consultation with community partners and reflect local contexts. Sustainability goals are embedded in program design, monitoring and evaluation frameworks and funds are used for the intended purposes.</p> <p>Steps are being taken to improve the Partnership's audit, review, evaluation and assessment processes, and to upgrade knowledge management to enhance 'learning'.</p>
	<p>Funds raised for specific programmes reach the people or cause in whose name they were raised.</p>	<p>The organisation's fundraising and donor information materials, donor communication, programme reports and relevant finance</p>	<p>○ Fully¹</p>	

¹ Many of WV Support Offices have contributed to the development of 'national' standards for ethical fund-raising and/or codes of conduct, sharing their expertise with partnership colleagues and supporting awareness raising and capacity building programs to assist newer support offices and national offices that receive funds from the WV partnership and fund raise locally.
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