



財團法人 台灣兒童暨家庭扶助基金會
Taiwan Fund for Children and Families

Mihir Bhatt
Jane Kiragu
Rhonda Chapman
Nora Lester Nurad
John Clark
Michael Röskau
Louise James
Saroeun Soeung

Members of the Independent Review Panel
Accountable Now Secretariat
Agricolastraße 26 · 10555 Berlin · Germany

January 26, 2017

Dear IRP Members,

Thank you for your efforts on your detailed review of our accountability reports which are what we have been practicing at our routine work and the programs we carry on. My colleagues and I have endeavored to keep track of each indicator to meet the criteria that Accountable Now in practice now.

We will also want to thank you for your feedback which have added value to our accountability practice. This help confirm our commitment to support the Accountable Now's initiatives in enhancing accountability practices. Although there is still a minor gap in some areas within our Report like Collecting and Analyzing Feedback Complaints and Environmental Management, I would like to ratify our efforts towards a more positive design in system and procedure which will better adapt to the current criteria and standard.

We have noted all your comments that are intended towards on asking for the provision of evidences. Taiwan being a country as when English is not our mother tongue, the translation of documents, data and information to English is a huge job loading to our preparation for this Report here. However, we will manage to provide evidences as the best as we can in our report for the next year. We value your comments and we will strive towards improving our practices and future accountability reports.

We are also delighted to read the overall comments and positive recognition expressing in your feedback since we are freshly new within this big AN family. Let me express my appreciation on your efforts for the feedback at TFCF's report.

My colleagues and I are all expecting to closer collaboration on enhancing the good practice of accountability and transparency in the area of civil society. I truly hope that some incentives or inspiration might come up for a mutual good after the west meet the east.

Sincerely

Betty Su-Chiou Ho
CEO/Taiwan Fund for Children and Families
(TFCF)