



2017

Executive Summary Report

By

Taiwan Fund for Children and Families



財團
法人 **台灣兒童暨家庭扶助基金會**
Taiwan Fund for Children and Families

Introduction

In the beginning of 2017, we were glad to know that we have become a full member of Accountable Now and we are the first Asian organization who is eligible to be a full member. Accountability at work is very important to an INGO's success as a whole. We would like to demonstrate a willingness to not only ensure the job is done, but also accept responsibility for proving the accountability through the validation of the international standard.

Based on the mission that we hold and the accountability that we withhold, Taiwan Fund for Children and Families (TFCF) has provided the services to help lift needy children and families from the grip of poverty since 1950. Since Taiwan Fund for Children and Families is a member of Accountable Now, we are happy to join this cross-sector platform for internationally operating civil society organisations (CSOs).

Annually, we report publicly on our economic, environmental and social performance in line with Accountable Now's Reporting Guidelines and reports are published on Accountable Now's website. This year, we start providing this brief summary report to help our stakeholders to have a quick overview of the report easily and precisely.

Together with Accountable Now, TFCF co-shapes the accountability standards of the future!

Betty Ho

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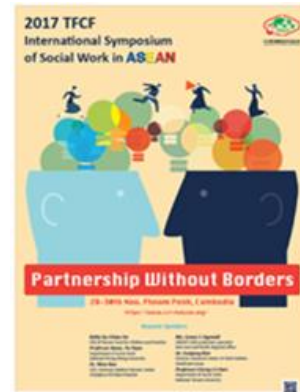
CEO

Taiwan Fund for Children and Families



Summary

In this executive summary report, we will provide a meta-level update on the relevant changes, challenges and notable successes faced in the reporting period at the cluster level (impact achieved, stakeholder involvement and organisational effectiveness) based on Accountable Now's 12 commitments.



Cluster A: What we want to achieve

Justice and equality

- Helped our needy/abused/developmental delay children regardless of race, religion or gender to ensure they have equal rights to live, education, free from fear, etc.
- Met our assisted children's needs and kept them competitive.

Women's rights and gender

- Initiated the workshop and self-help group for minority females.
- Provided the vocational training for female caregivers and encouraged them to improve their communication skills.

Healthy planet

- Controlled the carbon emissions at various location.
- Promoted the concept of environmental protection during activities and reduced paper printing and cups at meetings.

Lasting positive change

- Built on one another's strengths through the sharing and cooperation with each other.
- Helped sponsored children become self-reliant, develop their potentials and follow up their independence.

Cluster B: Our approach to change

People-driven work

- Invited our assisted children and families to discuss and provide feedback to adjust related services.
- Worked with our assisted parents to develop their potential and create their careers.

Strong partnership

- Worked with government agencies, academic units, enterprises and professions for years.
- Cooperated sponsorship program with other INGOs for years.

Advocating for fundamental changes

- Paid attention to what happened currently and periodically released the survey and appeals about child/youth issues to the media and the public.
- Focused on social events and government action regarding children and youth welfare and submitted proposals.

Open organization

- Kept information and financial statements on the website transparent, accountable and communicable
- Displayed donation information on the website.

Cluster C: What we do internally

Empowered and effective staff and volunteers

- Formed a six-member internal Complaints Committee for prevention of sexual harassment at workplace.
- Provided trainings and resources to make staff well-equipped.

Well-handled resources

- Supervised the implementation status of resources on the basis of quarterly and annual reports.
- Established an internal auditing mechanism and an external accountability system to reduce financial risks.

Responsive decision-making

- Handled complaints by responsible departments. .
- Held labor-management conferences, director's and board meetings in response to feedback, complaints and suggestions from related stakeholders.

Responsive leadership

- Examined and evaluated reports submitted by branch offices and their performances.
- Strictly supervised our income and expenditure and monitored controls.

Conclusion

Over the past 67 years, TFCF has helped more than 274,709 domestic and foreign needy children become self-reliant. We believe that all human beings are born free and equal in dignity and rights. Everyone has the right to life, liberty and security of person. In order to help disadvantaged children and families to have the equal rights and become competitive in their future, it relies on stakeholders' supports to make it happen. Therefore, to TFCF, it is our responsibility to keep the organization transparent, accountable and reliable to them.

Through this annual report to Accountable Now, people will get better ideas to what we are doing and what we want to change for those who are in need. With the equality and sound environment, we ensure them with safety. With strong human power and partnership, we guarantee our services and advocacies to be everlasting in our open organization. With the well-handed resources and responsive leadership, we promise to keep our work done effectively.

We will never forget the purpose of our establishment which is to help bring wellbeing to children, youth, the physically & mentally handicapped and impoverished families. In the future, TFCF will continue working to fight against the poverty, end child abuses and expand services to more needy children and their families in the world.