

26 January 2016

Independent Review Panel
INGO Accountability Charter
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Dear Members of the Independent Review Panel,

Thank you for your letter of 16th December 2015 providing us with your feedback on our annual INGO Accountability Charter report for 2014. We were pleased to receive your positive comments and have noted the areas for improvement for the next report submission.

We note from your feedback that some of the web links provided in the report did not work at the time of review. This is due to a merging of our fundraising and governance websites, which took place between October and November 2015. We would like to take this opportunity to share with you the new link to Sightsavers' Global Complaints Policy, which can be accessed via the governance page on our website (direct link to the policy via this link <http://www.sightsavers.org/wp-content/uploads/2014/04/Complaints-policy-January-2016.pdf>)

In addition we note that the INGO Accountability Charter Logo needs to be added to this webpage, alongside the existing links to our previous reporting submissions. Our website content team will be working to ensure this is uploaded.

Finally, our Transparency Working Group look forward to participating in a bilateral Panel meeting, currently planned for March 2016, to learn more about our performance in the accountability reporting process.

Yours faithfully



Caroline Harper
CEO, Sightsavers