

16th January 2017

Dear Members of the Independent Review Panel,

Thank you for the time taken to review and approve Restless Development's Agency Accountability Report for 2016.

Your insight, comments and improvement analysis will be useful this year as we continue to strengthen accountability within our agency in line with the newly launched Global Standard's 12 Accountability Commitments. We wish to provide brief comments and further evidence in relation to the improvement analysis, which we are happy to be published alongside our report and your feedback on the Accountable Now website.

Feedback from internal stakeholders (4.4)

This is an area we are strengthening further over the coming year (in line with our global [Agency Plan](#)).

We currently provide spaces and opportunities for internal stakeholders to connect with our trustees: we have Directors of our Country Hubs join our Trustees quarterly meetings to present sessions on their work; we have Trustees (global and from national Boards) attend our annual Directors Conference for up to four days of business; we share minutes and papers from Board meetings for feed in.

We will be working to strengthen and formalise this over the coming year.

Process to support highest governance body's own performance (4.10)

We believe this could have been better referenced and evidenced in our report.

Our Trustees are appointed on a four yearly term, with the possibility a second term extension, if agreed at the Annual General Meeting (AGM) by the other members of the Trustee board.

Board members are recruited following an open and interactive recruitment process in accordance with our policies which are available under the Transparency section of our website.

Our Trustees run an annual internal review, with feed in from across management and the Board, and fed back through an annual session at the Away Day. This was last conducted by a Board member, Charlotte Eaton, with considerable HR experience in May 2016. This year we are undergoing an external board review run by an external consultant and managed by the Chair of the Board of Trustees.

Social charters, principles or other initiatives to which the organisation subscribes (4.12)

We have been voluntary members of the International Aid Transparency Initiative (IATI) since March 2013, and will be strengthening our reporting of financial and programmatic data during 2018.

Restless Development will continue to integrate your feedback and suggestions into our Agency and its operations, and look forward to working with Accountable Now and its members more broadly over the coming year to strengthen accountability in our sector.

Best wishes,

A handwritten signature in black ink, appearing to read 'Nik Hartley'. The signature is stylized with a large, sweeping loop at the bottom and a horizontal line across the middle.

Nik Hartley
CEO, Restless Development