

# Improvement Analysis CARE INTERNATIONAL November 2015

## Missing information

CARE International followed up on some of last year's feedback from the Independent Review Panel. However, in a number of cases, the Panel had to ask the same question for specific information as it already did last year. Thus generally, some weaknesses are still similar as in the previous report.

The Panel encourages CARE to critically reflect on all issues mentioned in the Panel's Feedback Letter and to share if progress has yet been achieved or not.

## Actions taken

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## Environmental sustainability (EN16, EN18 & EN26)

"Towards a Climate Smart CARE" and the related set of recommendations overall seem like a commendable effort.

However, no direct or indirect greenhouse gas emissions have been collected since 2008 and the Panel urgently encourages CARE again to obtain and publish this data and to track comparison over time. CARE is advised to have a look at e.g. Oxfam International's 2012-2013 report (see [here](#), p. 79-82) as a good example in this regard. In this regard, the Panel supports that the Senior Management Team is establishing a coherent approach to collectively reduce greenhouse gas emissions and also suggests setting concrete emission reduction targets.

Finally, advocacy on this issue would profit from engagement to reduce CARE's CO<sub>2</sub> footprint and from identifying the main environmental impacts of CARE's activities.

## Actions taken

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## Anti-corruption procedures (SO3 & SO4)

The Panel would like to repeat its concerns from the previous feedback: CARE is encouraged to carry out risk analyses (in line with the new and central risk management framework – see 4.1) beyond their whistle-blower system. Moreover, strengthening anti-corruption mechanisms for the CARE confederation as a whole should be supported by effective policies in place at the Secretariat level since it is stated that Care International is responsible for good governance and accountability standards globally. Do some national members already have formalised written procedures?

The CARE Secretariat compiles fraud and loss policies from the confederation, and follows up with members as cases require, assuring that the due diligence to investigate and report on incidence of corruption appropriately. CARE is highly encouraged to state and publish the *number* and *kinds* of incidents of corruption in the reporting period and any action being taken – i.e. how they were addressed.

## Actions taken

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