

1st Review Round 2012 Note on Accountability Report

Organisation: Oxfam Canada
Reporting period: 1 April 2010- 31 March 2011

What GRI reporting level did the organisation report on?

- A
 B
 C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
 No

Comment: -

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT

Profile (recommended 28)

Number of Profile components the organisation reports on in total: **28**

Number of the recommended Profile components the organisation reports on: **28**

Number of additional Profile components the organisation reports on: **0**

Profile	Comments
Strategy and Analysis	
1.1*	<i>Comments from previous report: Missing statement on performance with respect to goals/ objectives; missing information on the author of this statement.</i> <u>Comments from this report:</u> Fully addressed
Organisational Profile	
2.1*	Fully addressed
2.2*	Fully addressed
2.3*	Fully addressed
2.4*	Fully addressed
2.5*	Fully addressed
2.6*	Fully addressed
2.7*	<i>Comments from previous report: Missing information on the organisation's stakeholders</i> <u>Comments from this report:</u> Partially addressed As in the previous round, this report does not provide information on the organisation's affected stakeholders.
2.8*	<i>Comments from previous report: Missing information on scope/ scale of activities.</i> <u>Comments from this report:</u> Partially addressed As in the previous round, this report does not include information on the scope/ scale of activities.
2.9*	Fully addressed
2.10*	Fully addressed

Report Parameters	
3.1*	Fully addressed
3.2*	Fully addressed
3.3*	Fully addressed
3.4*	Fully addressed
3.5*	<p><u>Comments from previous report:</u> Missing information on the process for defining report content.</p> <p><u>Comments from this report:</u> Not addressed As in the previous round, this report does not include information on the process for defining report content.</p>
3.6*	Fully addressed
3.7*	Fully addressed
3.8*	Fully addressed
3.10*	Fully addressed
3.11*	Fully addressed
3.12*	Fully addressed
Governance, Commitments, and Engagement	
4.1*	Fully addressed
4.2*	Fully addressed
4.3*	Fully addressed
4.4*	Fully addressed
4.14*	Fully addressed
4.15*	<p><u>Comments from previous report:</u> Good Practice</p> <p><u>Comments from this report:</u> Fully addressed</p>

*: Recommended Profile components

Indicators (recommended 18)

Number of indicators the organisation reports on in total: **18**

Number of the 18 recommended indicators the organisation reports on: **18**

Number of additional indicators the organisation reports on: **0**

Indicators	Comments
Program Effectiveness	
NGO1*	<p><u>Comments from previous report:</u> Missing more detailed information on processes for including stakeholders in all stages of programmes; information on how decisions taken are communicated to stakeholders; and on how feedback has reshaped policies/procedures.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, it does not provide information regarding how feedback has reshaped policies/procedures or evidence/examples.</p>
NGO2*	<p><u>Comments from previous report:</u> Missing information on how complaints are assessed; and on mechanisms for determining actions to respond.</p> <p><u>Comments from this report:</u> Fully addressed</p>
NGO3*	<p><u>Comments from previous report:</u> Missing information on adjustments to policy and programmes as a result of monitoring/ evaluation/ learning; and on how these have been communicated.</p>

	<p><u>Comments from this report:</u> Fully addressed</p>
NGO4*	<p>Fully addressed</p>
NGO5*	<p><u>Comments from previous report:</u> Missing detailed information on how the organisation arrives at advocacy positions and on the process for corrective adjustment of these positions. Missing information on corrective actions taken; on where public awareness and advocacy positions are published; and on the process of exiting a campaign.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, it does not provide information on corrective actions taken or on the process for exiting a campaign.</p>
NGO6*	<p><u>Comments from previous report:</u> Missing more detailed information on processes to promote learning from the work of other actors; and on processes to identify opportunities for partnerships with others and processes to take into account and coordinate with activities of others.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, the information provided is focused on alignment within the Oxfam Confederation and not with external partners.</p>
Economic	
NGO7*	<p><u>Comments from previous report:</u> Missing more detailed information on the processes to track the use of resources; and on the standards in place for this tracking system.</p> <p><u>Comments from this report:</u> Fully addressed</p>
NGO8*	<p>Fully addressed The amount of contributions from CIDA do not match (10.724.744 and 13.162.882)</p>
EC7*	<p><u>Comments from previous report:</u> Missing information on whether the organisation has a global policy/ common practice for granting preference to local residents; and missing clarifying information on the proportion of senior management of operation from the local community.</p> <p><u>Comments from this report:</u> Fully addressed</p>
Environmental	
EN16*	<p><u>Comments from previous report:</u> Missing information on standards used for calculation and on how the total emissions are divided into direct and indirect emissions.</p> <p><u>Comments from this report:</u> Partially addressed As in the previous round, the report does not include information on the standards used for calculating emissions and does not distinguish between direct and indirect emissions.</p>
EN18*	<p><u>Comments from previous report:</u> Missing information on the reductions achieved in tonnes CO₂.</p> <p><u>Comments from this report:</u> Fully addressed</p>

Labour	
LA1*	<p><u>Comments from previous report:</u> Missing information on staff overseas per contract type and on volunteers per working frequency.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, the report does not include a breakdown of overseas staff by contract and employment type or a breakdown of volunteers by employment type. However the breakdown of how many volunteers they had for various activities is clearly presented.</p>
LA10*	<p><u>Comments from previous report:</u> The organisation indicates that the data on average hours of training is not currently gathered and therefore this information cannot be provided.</p> <p><u>Comments from this report:</u> Partially addressed The organisation indicates that the data on average hours of training is not currently gathered and does not mention whether it will put a system in place to collect this data in the future. However the information as to the budget for training and the kind of training offered is clearly presented.</p>
LA12*	Fully addressed
LA13*	<p><u>Comments from previous report:</u> Missing information on the composition of the senior management team.</p> <p><u>Comments from this report:</u> Fully addressed</p>
Society	
SO1*	<p><u>Comments from previous report:</u> The organisation indicates that it does not have such programmes but “respects the autonomy” of their partner organisations. Missing information on programmes in place for assessing impacts prior to entering a partnership.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, it does not provide sufficient information as to how the organisation has mitigated negative impacts and maximised positive impacts, or how feedback has explicitly informed further steps.</p>
SO3*	Fully addressed
Product Responsibility	
PR6*	<p><u>Comments from previous report:</u> Missing information on how often the organisation reviews its compliance with the standards mentioned; on whether the organisation sells product of the kind mentioned; and on number of complaints submitted towards the organisation and actions taken.</p> <p><u>Comments from this report:</u> Partially addressed More information is provided in this report than the previous one. However, it does not provide information on whether the organisation sells product of the kind described in the reporting guidelines and does not distinguish between complaints in relation to the rights of affected stakeholders and those of donors.</p>

*: Recommended indicators

Organisation’s commitments for the future:

- None specified