

Note on accountability report, reviewed in March 2011

Organisation: Oxfam Great Britain
 Reporting period: 1 May 2009 - 31 March 2010

Reporting framework used

- GRI Reporting Framework
- Interim Reporting Framework

On the GRI Reporting Framework

General

What GRI reporting level did the organisation report on?

- A
- B
- C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
- No

Comment: The Secretariat asked the organisation to send the Partnership Policy referred to in the report as this was not possible to download from the website. This was submitted upon request.

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT:

Profile (recommended 28)

Number of Profile components the organisation reports on in total: **28**
 Number of the recommended Profile components the organisation reports on: **28**
 Number of additional Profile components the organisation reports on: **none**
 Number of Profile components commented on: **2**

“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organization.”

Comment: Missing information on performance with respect to goals/ objectives.

“2.8 Organizational Profile/ Scale of the reporting organization.”

Comment: Missing information on scope/ scale of activities.

Indicators (recommended 18)

Number of indicators the organisation reports on in total: **18**
 Number of the 18 recommended indicators the organisation reports on: **18**
 Number of additional indicators the organisation reports on: **none**
 Number of indicators commented on: **9**

“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs.”

Comment: Missing information on how feedback from stakeholders has reshaped policies/ procedures.

“NGO2: Mechanisms for feedback and complaints in relation to programs and policies and for determining actions to take in response to breaches of policies”

Comment: Missing reference on where to find the whistle-blowing policy and safe-guards for complainants.

“NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated.”

Comment: Missing information on adjustments made as a result of the mechanisms in place; and on how these have been communicated.

“NGO4: Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.”

Comment: Missing information on policies/ tools related to all types of diversity (ethnicity, age etc.).

“NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns. Identify how the organisation ensures consistency, fairness and accuracy.”

Comment: Missing information on how the organisation arrives at these positions; on how criticism is considered when adjustments are made; and on corrective actions that have been taken.

“NGO6: Processes to take into account and coordinate with the activities of other actors. How do you ensure that your organisation is not duplicating efforts?”

Comment: Missing information on how the organisation avoids duplication of the work of other actors.

“LA1: Total workforce, including volunteers, by type, contract, and region.”

Comment: The organisation indicates that it does not collect data for volunteers in international programmes or for contractors.

“LA10: Average hours of training per year per employee by employee category.”

Comment: The organisation states that it does not collect data on average hours of training per year per employee. The organisation reports on training programs in place.

“SO3: Percentage of employees trained in organization's anti-corruption policies and procedures.”

Comment: Missing information on the percentage of staff receiving training on anti-corruption. The organisation states that it does not have an anti-corruption policy.