

*Note on accountability report, reviewed in March 2011*

Organisation: Greenpeace Netherlands  
 Reporting period: January – December 2010

**Reporting framework used**

- GRI Reporting Framework
- Interim Reporting Framework

**On the GRI Reporting Framework**

What GRI reporting level did the organisation report on?

- A
- B
- C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
- No

*Comment: The Secretariat pointed out to the organisation that the text in the report was rather hard to read and upon this request, the organisation submitted a new version of the report.*

**COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT**

**Profile (recommended 28)**

Number of Profile components the organisation reports on in total: **28**  
 Number of the recommended Profile components the organisation reports on: **28**  
 Number of additional Profile components the organisation reports on: **none**  
 Number of Profile components commented on: **4**

**“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organization.”**

*Comment: Missing detailed information on strategic priorities/ key topics; on broader trends; on key events/ achievements/ failures; performance with respect to goals, objectives, standards and/ or targets; and an outlook on future challenges.*

**“2.8 Organizational Profile/ Scale of the reporting organization.”**

*Comment: Missing information on total income; and on scope/ scale of activities.*

**“3.5 Report Parameters/ Process for defining report content.”**

*Comment: Missing detailed information on the process for defining report content.*

**“4.1 Governance, Commitments and Engagement/ Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.”**

*Comment: Missing information on committees under the highest governance body.*

**Indicators (recommended 18)**

Number of indicators the organisation reports on in total: **18**

Number of the 18 recommended indicators the organisation reports on: **18**

Number of additional indicators the organisation reports on: **none**

Number of indicators commented on: **16**

**“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programmes.”**

*Comment: Missing more detailed information on the processes for involvement of stakeholders in all parts of policies and programs, how this is communicated and how feedback from stakeholders has reshaped policies/ procedures.*

**“NGO2: Mechanisms for feedback and complaints in relation to programs and policies and for determining actions to take in response to breaches of policies.”**

*Comment: Missing information on mechanisms for assessing complaints; and on how to determine actions required in response to complaints.*

**“NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated.”**

*Comment: Missing information on how the mechanisms in place are communicated; on adjustments made as a result of these mechanisms; and on how this has been communicated.*

**“NGO4: Measures to integrate gender and diversity into programme design, implementation, and the monitoring, evaluation, and learning cycle.”**

*Comment: Missing information on policies/ norms/ standards in place related to diversity; on tools for diversity analysis; on actions taken to achieve diversity goals; and on measures to integrate these issues into programmes.*

**“NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns.”**

*Comment: Missing information on the process for corrective adjustment of advocacy positions; on corrective actions taken; on where public awareness and advocacy positions are published; and on the process for exiting a campaign.*

**“NGO6: Processes to take into account and coordinate with the activities of other actors.”**

*Comment: Missing information on processes to promote learning from the work of others; and on the process to identify opportunities for partnerships with other organisations.*

**“NGO7: Resource allocation.”**

*Comment: Missing information on standards in place to track the use of resources.*

**“NGO8: Sources of funding by category and five largest donors and monetary value of their contributions.”**

*Comment: Missing information on the five largest donors in monetary value.*

**“EN16: Total direct and indirect greenhouse gas emissions by weight.”**

*Comment: Missing information on standards used for calculation; and on emissions divided in direct and indirect emissions.*

**“EN18: Initiatives to reduce greenhouse gas emissions and reductions achieved.”**

*Comment: Missing information on initiatives to reduce greenhouse gas emissions.*

**“LA1: Total workforce, including volunteers, by type, contract, and region.”**

*Comment: Missing information on contract type, full-/part-time status and on regional base for employees; and on contract status, working frequency and contract type for volunteers.*

**“LA10: Average hours of training per year per employee by employee category.”**

*Comment: The organisation indicates that it does not collect this data and therefore cannot report on this. The organisation reports on training programmes in place.*

**“LA13: Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.”**

*Comment: Missing information on the total number of employees in each employee category; on the percentage of employees broken down in gender/ minority groups/ age; and on percentage of individuals in governance bodies broken down in minority groups.*

**“SO1: Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.”**

*Comment: Missing information on programmes in place for assessing impacts of operation while operating and while making decisions to exit a community; on how data is collected and community members selected for such programmes; on the number of operations to which the mechanisms apply; on whether the mechanisms have been effective; and on how feedback has led to further community engagement.*

**“SO3: Percentage of employees trained in organization's anti-corruption policies and procedures.”**

*Comment: Missing information on the percentage of employees who have received anti-corruption training.*

**“PR6: Programs for adherence to laws, standards, and voluntary codes related to ethical fundraising and marketing communications, including advertising, promotion, and sponsorship.”**

*Comment: Missing information on the frequency with which the organisation reviews compliance with its standards; on whether the organisation sells products of the kinds mentioned; on number of complaints submitted towards the organisation's practices; and on actions taken.*