

Note on accountability report, reviewed in March 2011

Organisation: Amnesty International UK
 Reporting period: 1 April 2009 – 31 March 2010

Reporting framework used

- GRI Reporting Framework
- Interim Reporting Framework

On the GRI Reporting Framework

What reporting level did the organisation report on?

- A
- B
- C

Comment: The organisation states that the report has been self-declared and checked/confirmed by GRI for reporting level B (p. 70).

Did the Secretariat contact the organisation for further information before forwarding the report to the Panel?

- Yes
- No

Comment: The version of the report that was submitted to the Secretariat did not contain a table with reference to where the disclosed information could be found. This table and a report including the table were submitted upon the Secretariat’s request. However, the references in this table were incorrect and when the Secretariat pointed this out an updated table was submitted.

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT

Profile (recommended 28)

Number of Profile components the organisation reports on in total: **42**
 Number of the recommended Profile components the organisation reports on: **28**
 Number of additional Profile components the organisation reports on: **14**
 Number of Profile components commented on: **4**

“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organization.”

Comment: Missing information on failures; on views with respect to goals/ objectives; and an outlook on future challenges.

“2.5 Organizational Profile/ Number of countries where the organization operates.”

Comment: Missing information on the number of countries of operation.

“4.8 Governance, Commitments and Engagement/ Internally developed statements”

Comment: Missing information on how vision and mission are applied across the organisation and how they relate to internationally agreed standards.

“4.13 Governance, Commitments and Engagement/ Membership in associations”

Comment: The organisation refers to a section of 36 pages which makes it difficult to find the relevant information.

Indicators (recommended 18)

Number of indicators the organisation reports on in total: **37**

Number of the 18 recommended indicators the organisation reports on: **13**

Number of additional indicators the organisation reports on: **24**

Number of indicators commented on: **27**

“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs.”

Comment: Missing more detailed information on how stakeholders are included in all stages of the programmes; and on how feedback from stakeholders has reshaped policies/procedures.

“NGO2: Mechanisms for feedback and complaints in relation to programs and policies and for determining actions to take in response to breaches of policies”

Comment: Missing information on mechanisms in place for assessing complaints and determining what actions to take.

“NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated.”

Comment: The organisation refers to a section of 36 pages which makes it difficult to find the relevant information.

“NGO4: Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.”

Comment: Missing information on policies/ tools related to all types of diversity (ethnicity, age etc.).

“NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns.”

Comment: Missing detailed information on how the organisation arrives at advocacy positions; how the organisation ensures that consistency is maintained and that its public criticisms are fair and accurate; on the process for corrective adjustments; on corrective actions taken; on where advocacy positions are published; and on the process for exiting a campaign.

“NGO6: Processes to take into account and coordinate with the activities of other actors.”

Comment: The organisation refers to a section of 36 pages which makes it difficult to find the relevant information.

“NGO7: Resource allocation.”

Comment: Missing information on standards that serve as the basis for the tracking system.

“EC1: Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.”

Comment: Missing information on employee wages/ benefits.

“EC4: Significant financial assistance received from government.”

Comment: Missing clear information on financial income from government.

“EC8: Development and impact on infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro-bono engagement.”

Comment: Missing information on whether the organisation conducted a community needs assessment to determine needs.

Comment on all Environmental Indicators

The organisation only reports for its headoffice and not for its regional office (or for the impact that the activities of the mother organisation has).

“EN3: Direct energy consumption by primary energy source.”

Comment: Missing information on the energy used divided in renewable and non-renewable sources.

“EN6: Initiatives to provide energy efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.”

Comment: Missing information on reductions achieved in the energy requirements of products/ services.

“EN7: Initiatives to reduce indirect energy consumption and reductions achieved. “

Comment: Missing information on indirect energy use due to sub-contracted production. The organisation indicates that it does not have data for business travels and therefore cannot report on this.

“EN17: Other relevant indirect greenhouse gas emissions by weight.”

Comment: The organisation indicates that it does not have data for business travels and therefore cannot report on this.

“EN18: Initiatives to reduce greenhouse gas emissions and reductions achieved.”

Comment: Missing information on reductions achieved.

“EN21: Total water discharge by quality and destination.”

Comment: Missing information on total water discharges broken down by planned and unplanned.

“LA1: Total workforce, including volunteers, by type, contract, and region.”

Comment: Missing information on volunteers broken down by full-/part-time and by function.

“LA2: Total number and rate of employee turnover by age group, gender and region.”

Comment: Missing information on total number of employees leaving employment during the reporting period; and on rate of employees leaving employment broken down by age.

“LA6: Percentages of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.”

Comment: Missing information on the level the committee typically operates.

“LA8: Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, volunteers or community members regarding serious diseases.”

Comment: Missing information on programmes regarding serious diseases for volunteers; on whether employees are involved in occupational activities with a high risk of specific diseases.

“LA9: Health and safety topics covered in formal agreements with trade unions.”

Comment: Missing information on whether formal agreements with trade unions cover health and safety.

“LA10: Average hours of training per year per employee by employee category.”

Comment: Missing information on average hours of training for volunteers.

“LA11: Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.”

Comment: Missing information on programmes to support employees who are retiring.

“LA14: Ratio of basic salary of men to women by employee category.”

Comment: Missing information on basic salary for women and for men in each employee category; and on the ratio between the basic salary of women to that of men.

“HR3: Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.”

Comment: Missing information on the total number and the percentage of the workforce trained in aspects of human rights.

“SO5: Public policy positions and participation in public policy development and lobbying.”

Comment: The organisation refers to a section of 36 pages which makes it difficult to find the relevant information.

“PR6: Programs for adherence to laws, standards, and voluntary codes related to ethical fundraising and marketing communications, including advertising, promotion, and sponsorship.”

Comment: Missing information on the frequency with which the organisation reviews its compliance with standards; on whether the organisation sells products banned in some countries or subject to stakeholder questions/ public debate; and on the number of complaints submitted against the organisation.