

Note on accountability report, reviewed in March 2011

Organisation: Oxfam International
Reporting period: 1 April 2009 – 31 March 2010

Reporting framework used

- GRI Reporting Framework
- Interim Reporting Framework

On the GRI Reporting Framework

What GRI reporting level did the organisation report on?

- A
- B
- C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
- No

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT

Profile (recommended 28)

Number of Profile components the organisation reports on in total: **30**
Number of the recommended Profile components the organisation reports on: **28**
Number of additional Profile components the organisation reports on: **2**
Number of Profile components commented on: **2**

“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organisation.”

Comment: Missing information on strategic priorities; on broader trends; key events/ achievements/failures during the reporting period; on views on performance with respect to goals/objectives; and an outlook on the organisation’s main future challenges.

“2.8 Organisational Profile/ Scale of the reporting organization.”

Comment: Missing information on scope/scale of activities.

Indicators (recommended 18)

Number of indicators the organisation reports on in total: **18**
Number of the 18 recommended indicators the organisation reports on: **18**
Number of additional indicators the organisation reports on: **none**
Number of indicators commented on: **9**

“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs.”

Comment: Missing information on how feedback from stakeholders has reshaped policies/ procedures.

“NGO2: Mechanisms for feedback and complaints in relation to programs and policies and for determining actions to take in response to breaches of policies”

Comment: Missing information on mechanisms for determining what actions are required in response to complaints.

“NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated”

Comment: Missing information on adjustments made as a result of the mechanisms in place; and on how these have been communicated.

“NGO4: Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.”

Comment: Missing information on policies/ tools related to all types of diversity (ethnicity, age etc.).

“EC7: Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.”

Comment: The organisation indicates that it has no policy with regards to this.

“EN16: Total direct and indirect greenhouse gas emissions by weight.”

Comment: Missing information on emissions divided in direct and indirect emissions. The organisation indicates that this data is only available for parts of the offices and reports accordingly.

“LA1: Total workforce, including volunteers, by type, contract, and region.”

Comment: Missing information on contract status for employees; and on type of contract for volunteers.

“SO1: Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.”

Comment: Missing more detailed information on how the mechanisms in place work; missing information on the number of operations to which the mechanisms apply; on whether the mechanisms have been effective; and on how feedback has led to further community engagement.

“PR6: Programs for adherence to laws, standards, and voluntary codes related to ethical fundraising and marketing communications, including advertising, promotion, and sponsorship.”

Comment: The organisation indicates that it does not collect data on the number of complaints or breaches of standards and therefore cannot report on this.