

Note on accountability report, reviewed in March 2011

Organisation: Greenpeace International
 Reporting period: 1 January - 31 December 2010

Reporting framework used

- GRI Reporting Framework
- Interim Reporting Framework

On the GRI Reporting Framework

What GRI reporting level did the organisation report on?

- A
- B
- C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
- No

Comment: The Secretariat pointed out to the organisation that the text in the report was rather hard to read and the organisation gave their assent to the Secretariat to change the format.

COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT

Profile (recommended 28)

Number of Profile components the organisation reports on in total: **28**
 Number of the recommended Profile components the organisation reports on: **28**
 Number of additional Profile components the organisation reports on: **none**
 Number of Profile components commented on: **5**

“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organization.”

Comment: Missing statement on key events/ achievements/ failures; view on performance with respect to goals/ objectives/ standards/ targets; and an outlook on the organisation’s main future challenges.

“2.8 Organizational Profile/ Scale of the reporting organization.”

Comment: Missing information on members/ supporters and net assets/ liabilities; and on scope/ scale of activities.

“3.5 Report Parameters/ Process for defining report content.”

Comment: Missing information on the process for defining report content.

“4.1 Governance, Commitments and Engagement/ Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.”

Comment: Missing information on committees under the highest governance body.

“4.15 Governance, Commitments and Engagement/ Basis for identification and selection of stakeholders with whom to engage.”

Comment: Missing information on processes for identifying and selecting stakeholders.

Indicators (recommended 18)

Number of indicators the organisation reports on in total: **18**

Number of the 18 recommended indicators the organisation reports on: **18**

Number of additional indicators the organisation reports on: **none**

Number of indicators commented on: **16**

“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programmes.”

Comment: Missing detailed information on the processes to include stakeholders in all parts of policies/ programs, how this is communicated and how feedback from stakeholders has affected policies/ procedures.

“NGO2: Mechanisms for feedback and complaints in relation to programs and policies and for determining actions to take in response to breaches of policies”

Comment: Missing detailed information on the complaints mechanisms mentioned; on mechanisms for assessing complaints; and on how to determine actions required in response to complaints

“NGO3: Systems for program monitoring, evaluation and learning (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated”.

Comment: Missing information on how the mechanisms in place are applied and how this is communicated; on adjustments made as a result of these mechanisms; and on how this has been communicated.

“NGO4: Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.”

Comment: Missing information on policies/ norms/ standards in place related to diversity; on tools for diversity analysis; on actions taken to achieve diversity goals; and on measures to integrate these issues into programmes.

“NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns.”

Comment: Missing information on the process for corrective adjustment of advocacy positions; on corrective actions taken; on where public awareness and advocacy positions are published; and on the process for exiting a campaign.

“NGO6: Processes to take into account and coordinate with the activities of other actors.”

Comment: Missing information on processes to promote learning from the work of others; and on the process to identify opportunities for partnerships with other organisations.

“NGO7: Resource allocation.”

Comment: Missing information on standards in place to track the use of resources.

“NGO8: Sources of funding by category and five largest donors and monetary value of their contributions.”

Comment: Missing information on the five largest donors in monetary value.

“EN18: Initiatives to reduce greenhouse gas emissions and reductions achieved.”

Comment: Organisation indicates that data to determine how much recent changes have reduced emissions have not been collected.

“LA1: Total workforce, including volunteers, by type, contract, and region.”

Comment: Missing information on where the remaining 40% of the staff is based; and on volunteers by working frequency.

“LA10: Average hours of training per year per employee by employee category.”

Comment: The organisation indicates that it does not collect this data and therefore cannot report on this. The organisation reports on training programmes in place.

“LA12: Percentage of employees receiving regular performance and career development reviews.”

Comment: The organisation indicates that that it does not collect this data and therefore cannot report on this.

“LA13: Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.”

Comment: Missing information on percentage/ proportion of total staff as to gender, minority groups and age.

“SO1: Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.”

Comment: Missing detailed information on programmes in place for assessing this; on to what extent such programmes exist; on whether such programmes have been effective; and examples of how feedback has lead to further community engagement.

“SO3: Percentage of employees trained in organization's anti-corruption policies and procedures.”

Comment: Missing information on the number of employees who have received anti-corruption training. The organisation states that it is in the process of developing a policy regarding this issue.

“PR6: Programs for adherence to laws, standards, and voluntary codes related to ethical fundraising and marketing communications, including advertising, promotion, and sponsorship.”

Comment: Missing information on the frequency with which the organisation reviews compliance with its standards; on whether the organisation sells products of the kinds mentioned; on number of complaints submitted towards the organisation's practices; and on actions taken.