

Improvement Analysis CIVICUS

August 2018

Sustainability of your work (B1)

This is largely covered under the response to E4 (from page 14 of CIVICUS' report). CIVICUS convenes civil society to learn from each other, network, and build capacity, leading to sustainable outcomes.

Examples from CIVICUS' DataShift initiative are provided, demonstrating increased knowledge, empowerment, capacities, and efforts being continued beyond the end of programmes.

Are there any policies which underpin sustainable work and impact?

Minimising negative impacts on stakeholders (C3)

CIVICUS' work is grounded in a human rights-based approach. Do-no-harm is a priority within partnerships, stakeholder engagements, and advocacy and campaigning work.

All CIVICUS members are required to abide by the Universal Declaration of Human Rights and CIVICUS' [code of conduct](#), and the international human rights framework is used as a benchmark in CIVICUS' work.

Overall, more details on this are requested in the next report, including relevant policies for CIVICUS staff as well as partners (as is provided on the issue of fraud and corruption later in the report). The Panel would like to know if there is a specific policy on sexual exploitation and abuse which applies to the conduct of staff and members.

Maximising coordination with others operating in the same space (D3)

CIVICUS works in partnership with several organisations and entities, and key partnerships are listed in the report. Examples of how some of these partnerships have worked in practice in Kenya and at the UNHRC in Geneva are provided. Partners are also key to the production of the CIVICUS Monitor which tracks civic space.



More details about the working relationship with partners is requested in the next full report. Is there a Partnership Policy? What principles underpin work in partnership? How does CIVICUS help build local capacities, and ensure it does not duplicate efforts?

Main likes/dislikes from stakeholders and organisation's response (E3)

The report mentions one example of feedback on Regional Capacity Strengthening Coordination Meetings, with several participants flagging the need for stricter time management. This was improved in subsequent meetings and the majority of participants were "entirely satisfied" overall, feeling the trainings were relevant and could be applied to their work.

The Panel would have liked to see some more examples here, such as key findings from the most recent Membership Satisfaction Survey, or input which influenced the new Strategic Plan. In future reports, the Panel expects CIVICUS will also be able to draw on feedback received under its new Feedback Response mechanism.

General: While several key policy documents are made available online, many were only shared with the Panel in confidence; the Panel believes more of these could be made publicly available and, on reviewing them, can see no reason for keeping them confidential. As a network of (largely) CSOs we suggest your members and the CSO community generally would find it useful to have these documents more generally available by the next report.