



QUALITY MANAGEMENT AND SOCIAL RESPONSIBILITY POLICY

With this document, the Direction of FUNDACIÓN INTERVIDA intends to demonstrate its commitment to Quality Management.

Intervida is an international cooperation for development NGO which acts locally with the communities of developing countries to promote sustainable social change by improving the living conditions of vulnerable populations, especially children, and by acting upon the causes of poverty and inequality.

Our action focuses on long-term field projects in developing countries and on awareness-raising and Education for Development initiatives. In order to fulfill our commitment, we must also gather the funds necessary to sustain these actions. Intervida is currently active in several countries in Latin America, Asia and Africa.

We uphold the principles of **coherence, transparency, participation, professionalism and sustainability**, with respect for values such as **human dignity, social justice, critical reflection and solidarity**.

Our objectives reflect our commitment to quality and to our collaborators, beneficiaries, providers and employees, and are based on:

- Continuous improvement of the efficacy of the Quality Management system and the system of Ethics Management and Social Responsibility.
- Compliance with the applicable legal norms and regulations, both internally and in our relationship with our collaborators.
- Employee training aimed at both improving professional qualifications and fostering identification with the institutional philosophy.
- The satisfaction of our collaborators and beneficiaries.
- Upholding the organization's image as highly effective and efficient in fulfilling our objectives, with transparency and seriousness in all aspects of our management.
- Prestige as a socially responsible entity committed to disseminating images which respect the sector's ethical codes.

The criteria and principles set forth in this declaration are shared by all members of our organization, who work to offer our collaborators and beneficiaries the utmost quality in our actions, in appreciation for the confidence vested in us.

Barcelona, October 17, 2011