

22 January 2013

Dear members of the independent review panel,

I would like to thank you for the time and effort you have put in to the feedback on ActionAid International's 2011 GRI Annual Report.

As in previous years, we will use the feedback constructively in our planning, organisational development and mission work, and more specifically as we further develop our new accountability framework – a cross Federation exercise in 2013.

Looking back to the feedback provided last year we take some pride in seeing the progress we have made. As we have noted earlier, both the Accountability Charter and the peer review process have been drivers for our carbon monitoring and we are still expanding our monitoring and reporting to new members. There is still room for improvement in areas that you point to such as developing anti-corruption/bribery policies to even further strengthen our policy framework and organisational commitment. Your feedback will continue to be a very valuable check on how we are progressing also in the future. Please find below our comments to what you have identified as our commitments for the future.

We appreciate both the support and the pressure of the INGO group and its host, the Berlin Civil Society Centre, which has provided valuable support in the process. The work you do on the review panel is contributing to a more vibrant and accountable INGO sector.

We thank you again for your comments and your leadership through this process.

With warm regards,



Joanna Kerr
Chief Executive
ActionAid International



Organisation's commitments for the future as identified by the independent review panel and ActionAid's responses

Review Panel identified:

4.15: "ActionAid International's "Accountability, Learning and Planning System" (ALPS) ... will be reviewed in 2012 to shape a new accountability framework for the organisation by 2013."

ActionAid responds:

The Accountability, Learning and Planning System will be reviewed in 2013 once the Accountability Framework currently under development has been completed (June 2013).

Review panel identified:

NGO4: "Promoting equality and celebrating diversity is an integral part of the aims included in our strategic implementation plans. Building on the progress so far, the plans outline targets around, for example, improving data collection in this area and specific milestones have been set for a comprehensive review to be carried out in 2014."

ActionAid responds :

While we take pride in our diversity, we are making progress in collecting this data globally, at the same time that we are expanding the Federation.

Review panel identified:

- **EN:** "In 2011, measurement expanded from 8 to 12 units (see table below). We will continue expanding the collection of data and expand to at least 20 units in 2012. This will be possible through the work undertaken by a network of Green Champions composed by members of staff in each unit assigned to measure impact and begin making reductions."

ActionAid responds:

There is a growing commitment in all parts of the ActionAid federation to measure, monitor and report on the environmental impact our work and we expect to see increased reporting for 2012 in comparison to 2011.

Review Panel identified:

SO3: The organisation will review the organisational policies and look into corruption and bribery aspects.

ActionAid responds:

ActionAid carried out a review of all existing policies in 2012 in order to identify gaps and overlaps in our framework. In 2013 we are taking steps to fill in gaps and align overlaps to ensure a comprehensive effective policy framework for the federation.

Comments on feedback on EN indicators

EN1: In the table we report on % of recycled material. It is not clear how the suggested category 'renewable' would make sense in our context (the NGO sector supplement of GRI makes reference to direct vs. non-renewable.



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EN3: Not aware of use of any renewable primary energy.

EN4: Electricity is the only indirect energy we are aware we consume.

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