



09 / October / 2018

Dear Members of the Independent Review Panel,

Thank you very much for the thorough feedback on CIVICUS' Accountability Report 2016-17. We appreciate the detailed assessment and highlighting to where to look for further inspiration/best practice on e.g. published gender gap reports or full disclosure of organisational policies among the Accountable Now network.

As I hope was evident in this recent report, CIVICUS has put a lot of energy and resources into the organisation's new Accountability Framework which was developed alongside its Strategic Plan 2017-2022. We are thus happy that you commend several areas in the report as "good practice" (i.e. responsible stewardship for the environment, capacity building efforts, and involvement of stakeholders in our advocacy work) and note improvements from the previous report. We are pleased that CIVICUS is now moved to the biennial reporting cycle with shorter reports in the interim years.

We note the suggested areas for improvement and will provide more information on how CIVICUS strives to minimise negative impacts on stakeholders, maximise coordination with other actors operating in the same space, what feedback has been received from key stakeholders through our new feedback mechanism, and how we ensure the sustainability of our work. We will report on progress made in these areas in our interim report on 2017-18 which we aim to finalise by January 2019. We also plan to make more policies and documents publicly available on our website.

Finally, the Senior Leadership Team, together with the Impact & Accountability Cluster, will develop an action plan based on the recommendations made in your feedback letter.

Please let us know if you require any additional information from our side.

Sincerely,

Dhananjayan Sriskandarajah
(Secretary General, CIVICUS)

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