Annual General Meeting 2019
Evaluation Outcomes

WHAT WE WILL CONSIDER IN THE FUTURE BASED ON YOUR FEEDBACK

- We will ask our members to send us their objective in attending the AGM in advance and let this influence how we shape the agenda
- We will reach out to more members beforehand to plan different breakout sessions
- We will provide more space for peer exchange by designing a dedicated session for members to discuss current issues they are facing and give advice to each other
- We will make sure the sessions around the projects Accountable Now is involved in (Resilient Roots, Dynamic Accountability) are designed in a way that is more useful for our members
- We will consider the different levels of experience in the room so that different sessions are relevant for long-term participants but also understandable for first-time participants
- We will make sure we will have less presentations next year and more interactive formats, designed so members get practical take-aways
- We will further work on bringing more diverse voices in the room especially with regards to gender
- We will have one person acting as MC/facilitator to connect dots between sessions
- We will instruct presenters to better manage the voices in the room and draw in participants who are more quiet
- We will have more time dedicated to single sessions to allow for deeper discussions and hearing more voices in the room

YOUR SUGGESTIONS FOR TOPICS FOR NEXT YEARS AGM

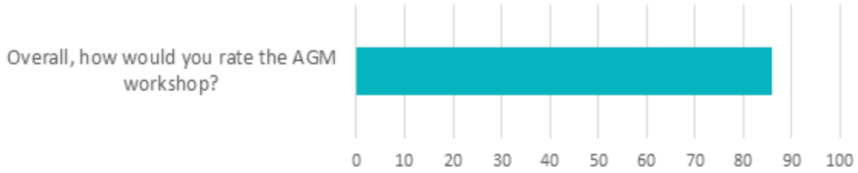
- "Healthy Planet" - accountability for environmental sustainability
- Complaints mechanism & reporting on safeguarding incidents
- Donor expectations on CSO accountability
- Internal Dynamic Accountability
- Diversity, inclusion & accountability - power dynamics and how to practically change them
- Complaints systems in network-based organisations
- Accountability in project consortiums

OVERVIEW OF YOUR FEEDBACK

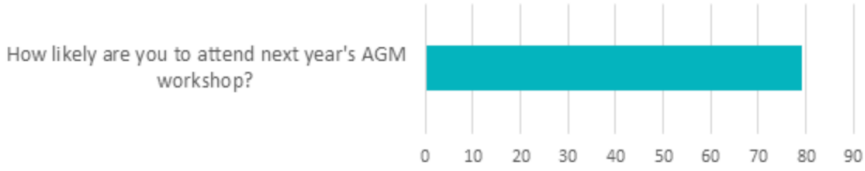
Total number of respondents
20

WHAT YOU THOUGHT OVERALL

On average people showed an overall satisfaction level of 86% with the lowest rating of 73% and the top rating of 100% which was given twice.



Most participants are likely to attend the AGM next year (average 79%). Two participants were 100% sure that they would attend the AGM next year. One extreme outlier is only 25% likely to attend the AGM next year due to the usefulness of the content for the role of this person.



CONTENT DISCUSSED IN THE WORKSHOP

The average rating for the content of the workshop was 81%. The highest rating in this category was 100% which was given twice. The lowest rating was 40% corresponding with the rating on likeliness of attending next year above.

WHAT PARTICIPANTS LIKED ABOUT THE CONTENT

"I found the content super in sync with the ongoing discussions in the sector"

"Something useful & insightful in every session, either from a member or from one of the facilitators"

"It was inspiring to hear from other organisations and get ideas for my own work"

Overall, all the different sessions provided something useful for different participants. Especially the sessions around environmental and digital accountability were highlighted. The fishbowl discussion around our internal accountability was also highly appreciated.

Participants especially appreciated the AGM for the opportunity to connect with colleagues from across the sector and discuss key issues that are relevant to all of them. Many participants highlighted the importance of learning from peer organisations in this space. They like hearing from others (about experiences and challenges) and giving practical advice to each other. The AGM allows us to place accountability within the bigger picture of the sector and to build a united voice to promote accountability.

WHAT PARTICIPANTS DID NOT LIKE

"Some of the content was a little basic for those of us who have been coming for several years"

"AN Members could be more involved in planning the breakout sessions for them to be more conclusive & relevant"

"I would like more chances to network with colleagues - perhaps in a session dedicated to this"

While some really liked the focus on Dynamic Accountability and the presentation of the projects Accountable Now is involved in (Resilient Roots & Development Alternative) others thought that this focus was over covered and didn't consider the project sessions useful for them, or found them to be pitched at the wrong level. Some also highlighted that the breakout groups in the afternoon were of mixed quality.

Regarding the complexity of the content, opinions were quite mixed. Some thought that it was too complex (people that attended for the first time) while others thought it was too basic (people who have been attending for several years).

Accountable Now members would also like to be more involved in the content planning of the AGM and suggested to have a more formal networking session for peer advice.

WORKSHOP METHODOLOGIES

WHAT PARTICIPANTS LIKED ABOUT THE METHODOLOGIES

"Fishbowl"

"Group Discussions"

"Presentations with experience exchange discussions"

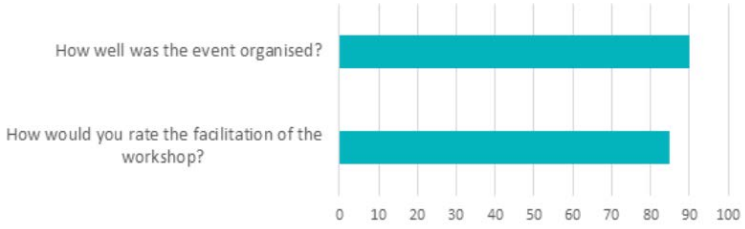
WHAT PARTICIPANTS DID NOT LIKE

"It was too rushed with too many presentations and very few discussions"

"Using different participatory methods could be a good idea"

"Use methodologies angled for practical take-aways"

WORKSHOP FACILITATION & ORGANISATION



The average rating for the organisation of the workshop was 90% with 6 participants giving us the full 100%. The lowest score was 75%. Participants especially liked the length of the AGM with one day of workshops and half a day for Accountable Now business. Most participants thought they got all the information they needed with the agenda and prep paper send out. Regarding the facilitation of the AGM the average rating was 85%, the highest score in this category was 100 % and the lowest 66%.

WHAT PARTICIPANTS LIKED IN GENERAL

" I really liked that all staff of Accountable Now participated - you are small but impactful"

"The Workshop was great and well-orchestrated"

" I really liked the open atmosphere as usual!"

WHAT PARTICIPANTS DID NOT LIKE

"The majority of presenters were white men. I would have liked to hear from more diverse voices"

"Better thread facilitator - someone connecting dots and summarising themese, etc."

"Better management about the voices that were heard and how much time they had to speak"