

*Note on accountability report, reviewed in March 2011*

Organisation: Intermón Oxfam  
 Reporting period: July 2009 – March 2010 (change of fiscal year to adopt to Oxfam International)

**Reporting framework used**

- GRI Reporting Framework
- Interim Reporting Framework

**On the GRI Reporting Framework**

What GRI reporting level did the organisation report on?

- A
- B
- C

Did the Secretariat contact the organisation for further information before forwarding the report to the panel?

- Yes
- No

*Comment: In the report that was submitted to the Secretariat there was no information for components 2.1 and 2.2. This information was included in the second report that the organisation submitted.*

**COMMENTS ON THE INFORMATION PROVIDED IN THE REPORT**

**Profile (recommended 28)**

Number of Profile components the organisation reports on in total: **28**  
 Number of the recommended Profile components the organisation reports on: **28**  
 Number of additional Profile components the organisation reports on: **none**  
 Number of Profile components commented on: **5**

**“1.1 Strategy and Analysis/ Statement from the most senior decision-maker of the organisation.”**

*Comment: Missing information the on position of the author of the statement; on views on performance with respect to goals/ objectives; and an outlook on main challenges to come.*

**“2.3 Organisational Profile/ Operational structure of the organization, including national offices, sections, branches, field offices, main divisions, operating companies, subsidiaries, and joint ventures.**

*Comment: The website referred to does not exist in English. Missing information on reference regarding where to find the report referred to.*

**“2.8 Organisational Profile/ Scale of the reporting organization.”**

*Comment: Missing information on scope/ scale of activities.*

**“3.5 Report Parameters/ Process for defining report content.”**

*Comment: The organisation here mentions to have reported on 10 indicators but the report contains information on 12. Missing information on the process for defining report content.*

**“4.15 Governance, Commitments and Engagement/ Basis for identification and selection of stakeholders with whom to engage.”**

*Comment: Missing information on how stakeholders are identified and selected.*

**Indicators (recommended 18)**

Number of indicators the organisation reports on in total: **12**

Number of the 18 recommended indicators the organisation reports on: **12**

Number of additional indicators the organisation reports on: **none**

Number of indicators commented on: **8**

**“NGO1: Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs.”**

*Comment: Missing more detailed information on the processes of involving stakeholders at all stages; on how decisions are communicated to stakeholders; and on how feedback from stakeholders has reshaped policies/ procedures.*

**“NGO3: Systems for program monitoring, evaluation and learning (including measuring programme effectiveness and impact), resulting changes to programs, and how they are communicated”.**

*Comment: Missing information on how results from the mechanisms contribute to internal learning; on adjustments/ changes that have been made; and on how these have been communicated.*

**“NGO4: Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.”**

*Comment: Missing information on policies related to all types of diversity; and on actions taken in programmes to achieve gender and diversity goals.*

**“NGO5: Processes to formulate, communicate, implement and change advocacy positions and public awareness campaigns.”**

*Comment: Missing information on the process for corrective adjustment of advocacy positions; on corrective actions taken; and on the process for exiting a campaign.*

**“NGO6: Processes to take into account and coordinate with the activities of other actors. How do you ensure that your organisation is not duplicating efforts?”**

*Comment: Missing information on processes to promote learning from the work of other actors; and on the process to take into account and coordinate with the activities of other actors.*

**“EC7: Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.”**

*Comment: Missing information on the definition used for “senior level”.*

**“EN16: Total direct and indirect greenhouse gas emissions by weight.”**

*Comment: Missing information on standards used for calculation.*

**“EN18: Initiatives to reduce greenhouse gas emissions and reductions achieved.”**

*Comment: Missing information on reductions in emissions during the reporting period.*